

# Objectifs

Dans ce cours on va:

- > découvrir comment on consomme et quels sont les facteurs qui nous influencent dans nos choix
- > parler, comprendre en anglais
- apprendre à analyser des indications chiffrées et les graphiques
- vocabulaire.
  vocabulaire.

## Recommandations

 Parler en anglais
 Participer activement
 Recopier les parties indiquées COPY
 Retrouver le cours et l'émission en Replay sur le site Lumni de France 4











# You usually buy a product ...

• for its convenience

• for its replacement

- for its prestige
- for its quality

- for its price / good
   value
- for its emotional value





#### How to analyse a pie chart?

#### Vocabulary

- a pie chart
- a section
- the data
- a percentage
- a proportion

Most of the customers buy a product for its convenience or its replacement. Some (+1/4) buy for its quality or prestige. Few (less than 1/4) customers buy for its emotional value



### Let's compare ...

The pink t-shirt is cheaper than the blue t-shirt. You prefer the blue one but it's too expensive !

° \$80

The yellow t-shirt is the most expensive but it makes the blue t-shirt more reasonable. So, you think "£80 is not too bad."

\$20

ls it really a 'good' bargain ?

Decoy

\$100

\$125	\$ 150	\$59
NEWS 75	NEWS #	
32 %	+	68%
<ul> <li>More people subscribed the</li> </ul>		<ul> <li>Customers prefer subscribing the combo</li> </ul>
digital offer than the print offer.	84%	offer to the digital offer.
	\$12 600	

#### The decoy effect

The decoy effect is often used in subscriptions. It encourages you to buy more.

In this experiment there were three options : digital version (\$59), print version (\$125) which was the decoy option and the combo version where customers got both digital and print versions for (\$150). There were 2 cases.

In the first case with 2 options : the print-only and the digital version. 68% of customers bought the digital version, and 32% bought print only version.

In the 2nd case with 3 options : 84% of customers purchased the combo version generating a total revenue of \$ 12 600. The customers preferred subscribing the combo version because they believed it was a good bargain.





### Teenager opinions on brands

1 agree with Terry.

I totally disagree with Jane because sometimes there are fake promises.

Jane " Brands are like loyal friends they never disappoint you!"

opinion because you don't have to buy a product because of the brand. Kate " I hate brands as you become a consumer slave ! No thanks!"

Terry, " I believe brands

between the consumer

create a connection

and the product. "

What's your opinion?





### Opinion leaders

Opinion (10) "It's good value for 3/5 money even if it is basic. You should buy it."

\$80

- They are people who give their opinion. They are influencers or trend setters because they can be very influential on your consumer decisions.
- Companies get the influencers
   to promote their products
   and services.
- They get you to buy a product.

Grammar practice > A trend setter gets you to buy a product. On implique un effort de persuasion > An opinion leader makes you choose a service. On implique un lien de cause à effet voire une contrainte lien de cause à effet, de contrainte ou de persuasion.

#### How to calculate a satisfaction rate?



Opinion

I noticed that when 5 people said that they loved this product, 2 of them don't mind and 3 of them regret what they bought.





### What is the trend today?

Definition It is the general direction in which something is changing.

Derived words To be trendy / a trend / a trend setter

Second hand buying



#### What is the impact on our economy ?

The current trend to buy second hand products encourages us :

- to buy and think differently.
- to spend and produce less.
- to reduce waste and maintain economic development without using our natural resources (= sustainable development).
- to educate customers and make them more aware.





## Brand new product for summer

#### BE COOL and TRENDY Buy second hand







### On récapitule...

Vocabulary: an ad/ an advert / an advertisement a device a slogan a brand a trend a store/ a shop to increase/ rise to decrease / fall to advertise to promote to purchase

Grammar : deriving words. causative structures: (make someone do something/ get someone to do something/ persuade someone to do something ) comparatives Prefer + verb-ing • Would rather ...than

Mathematical terms :

a pie chart a bar chart a graph an axis a proportion a ratio a percentage

#### Pour aller plus loin

- Réaliser une campagne de publicité en incorporant les différentes parties revues dans le cours.
- Grammar : https://www.englisch-hilfen.de/en/

Analysing graphs and bar charts in English
 https://learnenglishteens.britishcouncil.org/skills/writing
 /intermediate-bi-writing/describing-bar-chart







#### Ressources

- summer : https://pxhere.com/en/photo/1541433 T-shirts: https://public.domainvectors.org/+r/gratuitement-des-vecteurs/Rose-t-shirt-
- Trainers: https://pixabay.com/fr/vectors/chaussures-de-sport-formateurs-310941/
- newspaper : https://freesvq.org/vector-illustration-of-newspaper-icon
- printer : https://pixabay.com/fr/vectors/imprimante-peripheriques-materiel-146481/ 0
- Pie chart on online consumption •
- https://lab.getapp.com/research-online-purchase-offline-omnichannel/ 0
- secondhandbuying •

- secondhand buying charts : https://www.thredup.com/resale?tswc\_redir=true •
- secondbuying woman : https://www.pxfuelcom/en/free-photo-xnctv 0
- Time square https://fr.wikipedia.org/wiki/Fichier.Times\_Square\_Lightboards\_-\_USA.jpg
- Calculator https://www.publicdomainpictures.net/fr/view-• image.php?image=82908&picture=calculatrice-noir-clipart